



**KNOWLEDGE**



**TRANSFORMATION**



**SKILLS**



**RETENTION**



**FURTHER EXCELLENCE**



**BEHAVIOUR**



**ENHANCED PERFORMANCE**



**EXPERTISE**



**ABILITY**

# HOW CAN YOU AND YOUR BUSINESS GET THE RIGHT **TRAINING TO CONTINUOUSLY DEVELOP?**

SGS ACADEMY UNITED KINGDOM  
LEARNING AND DEVELOPMENT SOLUTIONS  
JULY - DECEMBER 2014

**SGS ACADEMY**

[WWW.SGS.CO.UK](http://WWW.SGS.CO.UK)

**SGS**

## COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level. Wherever your organisation is in terms of development, we will give you the knowledge to develop further.

## SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey. Visit [www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)

### OUR TRAINING

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

#### MANAGEMENT SYSTEMS AND STANDARDS TRAINING

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO Standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited Lead Auditor courses that meet Certification Body training criteria requirements. We also provide training on non-accredited management systems processes.

### TESTIMONIALS

*"Thoroughly enjoyed the course. Content was fabulous, perfectly pitched and with a great sense of fun."*

*Barbara Cowie, Nationwide Services Group*

*"The instructor and course were outstanding."*

*Martin Keenan-Shamlan, ABS Greater China*

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## DELIVERY METHOD

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.



### PUBLIC COURSES

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.



### IN-HOUSE COURSES

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.



### E-LEARNING COURSES

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through our Learning Management System or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about the how we can integrate your e-learning through our global Learning Management System.

## BOOKING



+44 (0) 1276 697777



Website: [www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)



Email: [UKAcademy@SGS.com](mailto:UKAcademy@SGS.com)

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For more information on our courses and content: [www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)

For course bookings: [www.sgs.co.uk/coursebooking](http://www.sgs.co.uk/coursebooking)

## TESTIMONIALS

*"Well structured course that gave a good insight into the requirements of an Internal Auditor"*

*David Lewis, BBI Solutions*

*"The standard and level of instruction by the tutor was superb. A thoroughly enjoyable and valuable course"*

*Thomas Veitch, Achilles*

*"Excellent training course delivered by two very professional, experienced and knowledgeable Tutors"*

*Jordan Wylie, The Training Wing Ltd*












*"The course was fantastic! I felt stretched and challenged but it was worth it. I very much believe in courses that develop behaviours and performance"*

*Richard Kent, Red Marine*

## SGS ACADEMY

TRANSFORMING PEOPLE  
AND BUSINESSES

# NEW FOR 2014










<b>QMST</b>	<b>IRCA CPD INTRODUCTION TO ISO/DIS 9001:2015</b>	<b>1 DAY – £315</b>	
	 <p>IRCA CPD Approved Course: C17746 The SGS Academy have launched the first IRCA CPD approved ISO/DIS 9001:2015 training. Designed for current QA and ISO 9001 audit professionals, the objective of the training is to provide participants with an overview of the purpose and requirements of ISO/DIS 9001 as set out in the Draft International Standard.</p>	<b>01 OCTOBER</b> <b>05 NOVEMBER</b> <b>11 DECEMBER</b>	<b>CAMBERLEY</b> <b>MANCHESTER</b> <b>BIRMINGHAM</b>
			
<b>QMS-REV</b>	<b>ISO 9001:2015 TRANSITION SEMINAR</b>	<b>1/2 DAY – £175</b>	
	<p>This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the Standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.</p>	<b>21 OCTOBER</b> <b>18 NOVEMBER</b> <b>09 DECEMBER</b>	<b>MANCHESTER</b> <b>CAMBERLEY</b> <b>BIRMINGHAM</b>
			
<b>EMS-REV</b>	<b>ISO 14001:2015 TRANSITION SEMINAR</b>	<b>1/2 DAY – £175</b>	
	<p>This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the Standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.</p>	<b>14 OCTOBER</b> <b>04 NOVEMBER</b> <b>02 DECEMBER</b>	<b>MILTON KEYNES</b> <b>BIRMINGHAM</b> <b>CAMBERLEY</b>
			
<b>ESOS-FTC</b>	<b>ENERGY SAVINGS OPPORTUNITY SCHEME (ESOS) COMPLIANCE</b>	<b>1 DAY – £315</b>	
	<p>ESOS is being established in response to Article 8 of the Energy Efficiency Directive. This course is designed for anyone involved in legal compliance or energy management. The training will provide delegates with an understanding of ESOS requirements and the route to compliance through ISO 50001 certification.</p>	<b>17 SEPTEMBER</b> <b>22 OCTOBER</b> <b>18 NOVEMBER</b>	<b>MANCHESTER</b> <b>CAMBERLEY</b> <b>BIRMINGHAM</b>
			
<b>ANXFTC</b>	<b>ANNEX SL – INTRODUCTION AND AWARENESS</b>	<b>1 DAY – £315</b>	
	<p>This highly participative event is an overview and introduction to the Annex SL framework for a generic management system standard. The training comprises tutor led presentations and workshops. It is suited to anyone working with management system standards.</p>	<b>27 AUGUST</b> <b>21 OCTOBER</b> <b>11 NOVEMBER</b> <b>09 DECEMBER</b>	<b>BIRMINGHAM</b> <b>MANCHESTER</b> <b>HEATHROW</b> <b>SWINDON</b>
			

## 2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for the new Standards or Annex SL training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# QUALITY MANAGEMENT SYSTEMS

<b>QMSFTC</b>	<b>ISO 9001 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	 IRCA Certified Course: A17155  This foundation course provides an introduction for anyone involved in the development, implementation and management of a Quality Management System (QMS). Once completed, you will be able to register for a QMS Internal or Lead Auditor training course.	<b>15 JULY</b> <b>29 JULY</b> <b>02 SEPTEMBER</b> <b>27 OCTOBER</b> <b>04 NOVEMBER</b>	<b>MANCHESTER</b> <b>SOUTH WALES</b> <b>CAMBERLEY</b> <b>SOUTH WALES</b> <b>BIRMINGHAM</b>
			
<b>IQMSA</b>	<b>INTERNAL QMS AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	 IRCA Certified Course: A17156  Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of a QMS based on ISO 9001. When you have successfully completed this course and the QMS FTC, you will have met the training requirements to apply for registration as an IRCA Internal QMS Auditor and have the opportunity to progress on to an ISO 9001 Lead Auditor Course.	<b>16 JULY</b> <b>03 SEPTEMBER</b> <b>09 SEPTEMBER</b> <b>15 OCTOBER</b> <b>05 NOVEMBER</b> <b>03 DECEMBER</b>	<b>MANCHESTER</b> <b>CAMBERLEY</b> <b>BELFAST</b> <b>HEATHROW</b> <b>BIRMINGHAM</b> <b>MANCHESTER</b>
			
<b>QMSLAC</b>	<b>ISO 9001 LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17038  This auditor/lead auditor course is designed for anyone who wants to gain the knowledge and skills necessary to audit Quality Management Systems against ISO 9001, using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA registered QMS Lead Auditor and be able to join a conversion course to transfer your skills to another management system.	<b>11 AUGUST</b> <b>22 SEPTEMBER</b> <b>06 OCTOBER</b> <b>13 OCTOBER</b> <b>08 DECEMBER</b>	<b>MANCHESTER</b> <b>SOUTH WALES</b> <b>BELFAST</b> <b>SWINDON</b> <b>BIRMINGHAM</b>
			



**ABILITY**

## QUALITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include Refresher training, ISO 9001 Implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for QMS training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*












# ENVIRONMENTAL MANAGEMENT SYSTEMS

<b>EMS-REV</b>	<b>ISO 14001:2015 TRANSITION SEMINAR</b>	<b>1/2 DAY – £175</b>	
	This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the Standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.	<b>14 OCTOBER 04 NOVEMBER 02 DECEMBER</b>	<b>MILTON KEYNES BIRMINGHAM CAMBERLEY</b>
			
<b>EMSFTC</b>	<b>ISO 14001 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	This Environmental Management Systems (EMS) foundation course provides an introduction for anyone involved in the development, implementation and management of an Environmental Management System. Once completed, you will be able to register for an EMS Internal or Lead Auditor training course.	<b>31 JULY 05 AUGUST 07 OCTOBER 15 DECEMBER</b>	<b>SOUTH WALES MANCHESTER BIRMINGHAM SOUTH WALES</b>
			
<b>EMS-COMP</b>	<b>ENVIRONMENTAL LEGISLATION AND COMPLIANCE – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	This course takes a practical approach to legislative compliance and how it can be managed within an Environmental Management System.	<b>11 NOVEMBER</b>	<b>MILTON KEYNES</b>
			



**BEHAVIOUR**

# ENVIRONMENTAL MANAGEMENT SYSTEMS

IEMSA	<b>INTERNAL EMS AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of an EMS based on ISO 14001.	06 AUGUST 03 SEPTEMBER 08 OCTOBER 22 OCTOBER 01 DECEMBER	MANCHESTER SOUTH WALES BIRMINGHAM BELFAST SOUTH WALES
			
EMSAC	<b>LEAD ENVIRONMENTAL AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17262  IEMA approved Designed for anyone who wants to gain the knowledge and skills necessary to audit management systems against ISO 14001:2004. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA EMS Auditor or Lead Auditor and be able to join a conversion course to transfer your skills to another management system.	07 JULY 08 SEPTEMBER 10 NOVEMBER 01 DECEMBER	SOUTH WALES HEATHROW SOUTH WALES MANCHESTER
			
EMSACC	<b>EMS AUDITOR CONVERSION COURSE – LEVEL THREE</b>	<b>3 DAYS – £760</b>	
	 IRCA Certified Course: A17294 This course is for those who have successfully completed a Lead Auditor Course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of the requirements of ISO 14001 and audit criteria.	27 AUGUST 12 NOVEMBER	SOUTH WALES HEATHROW
			

## ENVIRONMENTAL MANAGEMENT SYSTEMS – ON-SITE TRAINING











The SGS Academy offers a range of training available in-house. These courses include Refresher training, ISO 14001 Implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for EMS training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

H&SFTC	<b>OHSAS 18001 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	This foundation course is ideal for those involved in the development, implementation and management of an Occupational Health and Safety Management System. Once completed, you will be able to register for an OH&S Management System Internal or Lead Auditor training course.	<b>28 OCTOBER 03 DECEMBER</b>	<b>CAMBERLEY SOUTH WALES</b>
			
IH&SA	<b>INTERNAL OH&amp;S AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of an OH&S Management System based on OHSAS 18001.	<b>01 SEPTEMBER 29 OCTOBER 03 DECEMBER</b>	<b>SOUTH WALES CAMBERLEY BELFAST</b>
			
H&SLAC	<b>OHSAS 18001 LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17048  This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit occupational health and safety management systems against OHSAS 18001:2007. When you have successfully completed this course, you meet the training requirements to apply for registration as an IRCA OH&S Management Systems Auditor or Lead Auditor and will be able to join a conversion course to transfer your skills to another management system.	<b>28 JULY 29 SEPTEMBER</b>	<b>HEATHROW MANCHESTER</b>
			
H&SACC	<b>OH&amp;S MANAGEMENT SYSTEMS AUDITOR CONVERSION COURSE – LEVEL THREE</b>	<b>3 DAYS – £760</b>	
	 IRCA Certified Course: A16894  This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of OHSAS 18001 requirements and audit criteria.	<b>18 NOVEMBER</b>	<b>BIRMINGHAM</b>
			

## OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include Refresher training, OHSAS 18001 Implementation training and all those listed above.


## BESPOKE TRAINING



The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for H&S training. Contact us today for a no-obligation quote.

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# INTEGRATED MANAGEMENT SYSTEMS

IMSIA	INTEGRATE YOUR MANAGEMENT SYSTEMS – LEVEL TWO	2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE
	The purpose of the course is to enable you to integrate an Environment and/or Occupational Health and Safety and/or Information Security management system with your QMS. This course is bespoke to meet your organisations needs by offering an insight into the requirements of the appropriate Standards to enable you to implement and maintain an effective integrated management system.	

IMS	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR SKILLS COURSE	3 DAYS – £760	
	This course will equip participants with the knowledge and skills needed to audit an Integrated Management System which could be certified by a third party body. Participants will learn to understand the elements of an Integrated Management System (IMS) based upon processes. They will be able to plan, prepare, perform and report the audit of an integrated management system to meet the requirements of the constituent Standards.	08 JULY 09 SEPTEMBER 14 OCTOBER	HEATHROW SOUTH WALES CAMBERLEY
			













**TRANSFORMATION**

## INTEGRATED MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Integration; whether it is an integrated course for ISO 9001, ISO 14001 and OHSAS 18001 or just for two of the Standards. Contact us today for a no-obligation quote.

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# INFORMATION SECURITY MANAGEMENT SYSTEMS

ISMSFTC	<b>ISO/IEC 27001 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	An introduction for anyone involved in the development, implementation and management of an information security management system based on ISO / IEC 27001. Once completed, you will be able to register for an ISMS Lead Auditor training course.	<b>19 AUGUST 15 SEPTEMBER 13 NOVEMBER</b>	<b>BIRMINGHAM SOUTH WALES MANCHESTER</b>
			
ISMSIA	<b>INTERNAL ISMS AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.	<b>20 AUGUST</b>	<b>BIRMINGHAM</b>
			
ISMST2	<b>ISMS AUDITOR TRANSITION COURSE</b>	<b>2 DAYS – £620</b>	
	 IRCA Certified Course: A17713 The purpose of this course is to provide auditor training on Annex SL, which meets the transition training requirements for ISMS auditor set by the IRCA. This course is based on the changes contained within ISO/IEC 27001:2013.	<b>18 NOVEMBER</b>	<b>HEATHROW</b>
			
ISMSLAC	<b>ISO / IEC 27001 LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17279 This auditor/lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO / IEC 27001. When you have successfully completed this course, you meet the training requirements to apply for registration as an IRCA ISMS Auditor or Lead Auditor and will be able to join a conversion course to transfer your skills to another management system.	<b>22 SEPTEMBER</b>	<b>HEATHROW</b>
			



**KNOWLEDGE**

## INFORMATION SECURITY MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training available in-house. These courses include Refresher training, ISO 27001:2013 Transition Seminars and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISMS training. Contact us today for a no-obligation quote.

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# SOCIAL AND ETHICAL ACCOUNTING AND REPORTING

SSFTC	<b>SOCIAL SYSTEMS INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms that are being developed to assist organisations in developing these issues. Once completed, you will be able to register for a Social Systems Internal or Lead Auditor training course.		
SSACC	<b>SOCIAL SYSTEMS AUDITOR CONVERSION COURSE – LEVEL THREE</b>	<b>3 DAYS – £760</b>	
	 IRCA Certified Course: A17281 This Course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of Social Systems. If you have already successfully completed an IRCA certificated 5-day Lead Auditor training course, you can use the SS ACC to broaden your skills and knowledge base to understand and audit to social systems criteria.	<b>15 JULY</b> <b>16 SEPTEMBER</b> <b>18 NOVEMBER</b>	<b>BIRMINGHAM</b> <b>MANCHESTER</b> <b>HEATHROW</b>
ISSA	<b>SOCIAL SYSTEMS INTERNAL AUDITOR – LEVEL TWO</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	Designed to provide participants with the knowledge and skills necessary to perform internal audits of Social Systems and help interpret the requirements of Social Systems audit criteria.		
SSLAC	<b>SOCIAL SYSTEMS LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17270 This course is designed to provide confidence to auditors in the development and conformance of social responsibility specifications of a Social Systems audit. When you have successfully completed this course you will meet the training requirements to apply for registration as an IRCA Social Systems Auditor or Lead Auditor and be able to join a conversion course to transfer your skills to another management system.	<b>11 AUGUST</b> <b>20 OCTOBER</b> <b>08 DECEMBER</b>	<b>HEATHROW</b> <b>BIRMINGHAM</b> <b>MANCHESTER</b>



**SKILLS**

## SOCIAL AND ETHICAL MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training available in-house. These courses include Refresher training, SA 8000 Workshops and all those listed above.

## BESPOKE TRAINING



The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Social Systems training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# FOOD SAFETY MANAGEMENT SYSTEMS

FSMSFTC	<b>ISO 22000 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	This foundation course provides an introduction for anyone involved in the development, implementation and management of a Food Safety Management System based on ISO 22000. Once completed, you will be able to register for a FSMS Lead Auditor training course.		
FSMSLAC	<b>ISO 22000 LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 IRCA Certified Course: A17304 This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit Food Safety Management Systems against ISO 22000:2005. When you have successfully completed this course, you meet the training requirements to apply for registration as an IRCA FSMS Auditor or Lead Auditor and be able to participate in a conversion course to transfer your skills to another management system.	<b>06 OCTOBER</b>	<b>HEATHROW</b>
		 	

# AVIATION JET FUEL






AVFETC	<b>AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING</b>	<b>1 DAY – £315</b>	
	This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.	<b>01 OCTOBER 03 DECEMBER</b>	<b>HEATHROW HEATHROW</b>
		 	

## AVIATION JET FUEL – ON-SITE TRAINING

This course is available within the SGS Academy on-site portfolio. Contact us for more details.

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# BRITISH RETAIL CONSORTIUM (BRC)

<b>BRC5</b>	<b>INTERNAL AUDITOR (ALL BRC STANDARDS) – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	This course covers the detailed requirements for anyone managing or carrying out audits. The course is a mixture of workshop led discussions, practical activities and presentations. On day two, delegates undertake an audit using the skills and techniques learned on day one. Feedback will be given on the case study audit and how to improve auditing techniques.	<b>09 SEPTEMBER</b>	<b>CAMBERLEY</b>
			
<b>BRC-TPA</b>	<b>GLOBAL BRC STANDARD FOR FOOD SAFETY ISSUE 6 – THIRD PARTY AUDITOR</b>	<b>4 DAYS – £995</b>	
	This course trains delegates in Third Party audit requirements against the Global Standard for Food Safety Issue 6. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC Standard and auditing methodology.	<b>01 SEPTEMBER</b>	<b>HEATHROW</b>
			
<b>HCP-FTC</b>	<b>HACCP AND FOOD SAFETY INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	The purpose of this course is to provide in-house training to understand the basics of HACCP and its relevance to food legislation globally. The course is designed for staff working in pesticides, herbicides and other chemicals used in food processing and for those involved in the supplier management chain of such products.		



**EXPERTISE**

## BRITISH RETAIL CONSORTIUM – ON-SITE TRAINING










The SGS Academy offers a range of training available in-house. These courses include HACCP training, BRC Implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BRC training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS

ENMSFTC	<b>ISO 50001 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	<p>This Energy Management systems (EnMS) foundation course will provide you with the understanding of what EnMS is, the main requirements of ISO 50001 and how to improve the system where it is established. Once completed, you will be able to register for an EnMS internal or lead auditor course.</p>	<b>04 NOVEMBER</b>	<b>CAMBERLEY</b>
		 	
IENMSA	<b>INTERNAL ENERGY MANAGEMENT SYSTEMS AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	<p>This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of an Energy Management System against ISO 50001.</p>	<b>05 NOVEMBER</b>	<b>CAMBERLEY</b>
		 	
ENMSLAC	<b>ISO 50001 LEAD AUDITOR COURSE – LEVEL THREE</b>	<b>5 DAYS – £1085</b>	
	 <p>IRCA Certified Course: A17574</p> <p>Designed for anyone who wants to gain the knowledge and skills necessary to audit Energy Management Systems against ISO 50001 using the auditing techniques described in ISO 19011. Once successfully completed, you will have met the training requirements to apply for registration as an IRCA EnMS Auditor or Lead Auditor, and be able to join a conversion course to transfer your skills to another management program.</p>	<b>10 NOVEMBER</b>	<b>HEATHROW</b>
		 	
ENMSACC	<b>ENERGY MANAGEMENT SYSTEM AUDITOR CONVERSION COURSE – LEVEL THREE</b>	<b>3 DAYS – £760</b>	
	<p>This course aims to equip experienced Lead Auditors with the knowledge needed to assess and report on the conformance and effective implementation of an Energy Management System, against ISO 50001.</p>	<b>02 SEPTEMBER</b>	<b>MANCHESTER</b>
		 	



# SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS

ISO 50001 IMPLEMENTATION WORKSHOPS		
ENMSW	<b>WORKSHOP 1 – GETTING STARTED</b> <ul style="list-style-type: none"> <li>• EnMS boundaries and scope</li> <li>• Top management representative</li> <li>• Information availability</li> </ul>	<b>WORKSHOP 2 – SETTING THE ENERGY MANAGEMENT SYSTEM GOALS</b> <ul style="list-style-type: none"> <li>• Energy review</li> <li>• Legal requirements</li> <li>• Objectives and targets</li> <li>• Metering and targeting</li> <li>• Performance indicators</li> <li>• Programme</li> </ul>
	<b>WORKSHOP 3 – IT'S ALL ABOUT PEOPLE</b> <ul style="list-style-type: none"> <li>• Responsibilities and competence requirements</li> <li>• Training needs</li> <li>• Communication plan</li> <li>• Purchasing and asset management</li> <li>• Document and records control</li> </ul>	<b>WORKSHOP 4 – ENERGY MANAGEMENT SYSTEM IMPROVEMENT</b> <ul style="list-style-type: none"> <li>• Nonconformities</li> <li>• Improvement opportunities</li> <li>• Corrective and preventive action</li> <li>• Internal audits plan</li> <li>• Internal auditors' competence</li> <li>• Compliance evaluation</li> <li>• EnMS review</li> </ul>



**ENHANCED PERFORMANCE**

## ENERGY MANAGEMENT SYSTEMS – ON-SITE TRAINING




The SGS Academy offers a range of training available in-house. These courses include Refresher training, EnMS Implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISO 50001 training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# SUSTAINABLE EVENTS

SEAW	<b>ISO 20121 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the iso 20121 standard.	
SEIMP	<b>ISO 20121 IMPLEMENTATION – LEVEL TWO</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	This course aims to equip participants with the knowledge and skills needed to effectively implement a Sustainable Events Management System, in accordance with ISO 20121.	
SEIA	<b>ISO 20121 INTERNAL AUDITOR – LEVEL TWO</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	This course aims to equip participants with the knowledge and skills needed to effectively audit a Sustainable Events Management System, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.	



## TRANSFORMATION

### SUSTAINABLE EVENTS – ON-SITE TRAINING




The SGS Academy offers a range of training available in-house. These courses include ISO 20121 Implementation training and all those listed above.

### BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Sustainable Events training. Contact us today for a no-obligation quote.



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# GREEN HOUSE GAS AND CARBON EMISSIONS

GHGMR	<b>MANDATORY GREENHOUSE GAS REPORTING</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	The purpose of this training course is to provide participants with an awareness of the requirements of the Greenhouse Gas Emissions (GHG) Regulations for UK quoted companies.		
ICA	<b>INTRODUCTION TO CARBON ACCOUNTING</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.		
GHGIM	<b>GHG INVENTORY MANAGEMENT – ISO 14064-1</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a Greenhouse Gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
GHGIPCF	<b>GHG INVENTORIES AND PRODUCT CARBON FOOTPRINTING</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a corporate Greenhouse Gas (GHG) inventory and a Product Carbon Footprint (PCF) against ISO 14064-1 and PAS 2050 standards respectively. The course is suitable for practitioners with an interest in developing skills in GHG inventories and PCF. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
CAIM	<b>CARBON ACCOUNTING AND INVENTORY MANAGEMENT</b>	<b>2 DAYS – £750</b>	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a Greenhouse Gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in improving their understanding of carbon accounting and developing skills in GHG inventories would be useful for participants.	<b>28 OCTOBER</b>	<b>MANCHESTER</b>
			

*\*All prices in this brochure exclude VAT*

# GREEN HOUSE GAS AND CARBON EMISSIONS

GHGLV	ISO 14064 LEAD GHG VERIFIER – LEVEL THREE	4 DAYS – £1250	
	<p>The purpose of this course is to provide practitioners with the skills and knowledge necessary to undertake a verification of a GHG inventory developed according to ISO 14064-1, using the verification standard, ISO 14064-3.</p> <p>This course is suitable for those with an interest in developing a career in GHG verification, or practitioners wanting to understand the verification process to develop internal audit processes.</p>	28 OCTOBER	MANCHESTER
			





**FURTHER EXCELLENCE**

## GREENHOUSE GAS AND CARBON EMISSIONS – ON-SITE BESPOKE TRAINING




The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation quote.

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# IT MANAGEMENT SYSTEMS

ITMSLAC	ISO / IEC 20000 LEAD AUDITOR – LEVEL THREE	5 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE
	 IRCA Certified Course: A17404  This auditor/lead auditor course provides the knowledge and skills to perform first, second and third-party audits of Information Technology Service Management Systems against the requirements of ISO / IEC 20000 using the auditing techniques described in ISO 19011 guidelines for auditors. When you have successfully completed this course, you will meet the training requirements for registration as an IRCA ITSMS Auditor or Lead Auditor and will be able to join a conversion course to transfer your skills to another management system.	

# BUSINESS CONTINUITY MANAGEMENT

BCMSLAC	ISO 22301 AUDITOR/LEAD AUDITOR – LEVEL THREE	5 DAYS – £1085	
	 IRCA Certified Course: A17494  This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. When you have successfully completed this course, you meet the training requirements to apply for registration as an IRCA BCMS Auditor or Lead Auditor and will be able to join a conversion course to transfer your skills to another management system.	28 JULY	HEATHROW
			



**EXPERTISE**

## BUSINESS CONTINUITY MANAGEMENT SYSTEMS – ON-SITE TRAINING



The SGS Academy offers a range of training available in-house. These courses include Refresher training, ISO 22301 Implementation training and all those listed above.


## BESPOKE TRAINING – ON-SITE


The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BCMS training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# CUSTOMER SERVICE

CSEFTC	<b>CUSTOMER SERVICE EXCELLENCE AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>	
	The focus of this one day hands-on course is to prepare an application to meet the Standard. The elements within each of the Standard's five criteria are explored and participants relate these to their own organisation.	<b>29 OCTOBER</b>	<b>BIRMINGHAM</b>
			

CSESEM	<b>CUSTOMER SERVICE EXCELLENCE SEMINAR – LEVEL ONE</b>	<b>1/2 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new Standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements.		

IACSE	<b>CUSTOMER SERVICE EXCELLENCE ASSESSOR – LEVEL TWO</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	Designed to enable participants to gain a grounding of the principles of Customer Service Excellence, conduct effective internal assessments and understand the principles of assessment, evidence review and verification.		



**FURTHER EXCELLENCE**

## CUSTOMER SERVICE EXCELLENCE – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include all those listed above plus bespoke custom-made courses to fulfil your specific requirements for CSE training. obligation quote.

**PLEASE CONTACT US FOR MORE INFORMATION:**

**UKACADEMY@SGS.COM**






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# MEDICAL DEVICES

MDIA	<b>ISO 13485:2003 INTERNAL AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>	
	This intensive course aims to provide delegates with the skills required to conduct internal of their quality system to the requirements of ISO 13485, using interactive training by medical device Lead Auditors experienced in ISO 13485 and Notified Body audits.	<b>08 OCTOBER</b>	<b>CAMBERLEY</b>
			
MD1	<b>INTRODUCTION TO 93/42/EEC MEDICAL DEVICES DIRECTIVE – LEVEL ONE</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	Detailed introduction to familiarise delegates about the Medical Devices Directive (as amended by Directive 2007/47/EC), and a practical framework for delegates to ensure compliance of their quality systems and technical documentation.		
MD2	<b>QUALITY SYSTEMS FOR MEDICAL DEVICES – LEVEL TWO</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	This intensive course is designed to transfer detailed information about the transition of your quality system from ISO 9001 to ISO 13485, and the requirements of EC Directives through lectures from medical device Lead Auditors regularly undertaking Notified Body audits.		
MDTF	<b>CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC) – LEVEL ONE</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>	
	Thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC) and provide practical guidance on how to construct the technical file to ensure compliance for their medical device.		

## MEDICAL DEVICES – ON-SITE TRAINING


The SGS Academy offers a range of training available in-house. These courses include ISO 13485 Auditor Refresher training and all those listed above.


## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Medical Devices training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# TIMBER AND FORESTRY

EUTR	EUROPEAN UNION TIMBER REGULATION 995/2010 AWARENESS COURSE	1 DAY – £315	
	The objective of this course is to provide participants with the technical knowledge to apply the regulation and to prevent all timber products that have been illegally harvested from being placed on the market. The course covers regulatory obligations to implement a due diligence system that can be used to gather information about the origin of the product being supplied, assessments of the risk of that product originating from an illegal source, and mitigation of the risk of illegally harvested timber from entering the supply chain.	16 SEPTEMBER	CAMBERLEY
		18 NOVEMBER	MANCHESTER
			

FSC/FC	INTRODUCTION AND AWARENESS TO FSC AND PEFC	1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE	
	This course is designed to provide participants with an understanding of the Forestry Stewardship Council (FSC) and the PEFC Chain of Custody requirements. The approach will be systematic and easy to understand so that participants will be able to ensure that their organisations' systems meet the criteria set in the Standards requirements.		



## TRANSFORMATION

### TIMBER AND FORESTRY – ON-SITE TRAINING








The SGS Academy offers a range of training available in-house. These courses include Refresher training, CoC awareness and all of those listed above.

### BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for FSC training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# FIRE RISK MANAGEMENT SYSTEMS



<b>P7FTC</b>	<b>PAS 7 INTRODUCTION AND AWARENESS – LEVEL ONE</b>	<b>1 DAY – £315</b>
	This foundation course is ideal for those involved in the development, implementation and management of a Fire Risk Management System. Once completed, you will be able to register for a Fire Risk Management System Internal or Lead Auditor training course.	<b>23 SEPTEMBER</b> <b>BIRMINGHAM</b>  
<b>P7IMP</b>	<b>IMPLEMENTING A FIRE RISK MANAGEMENT SYSTEM – LEVEL TWO</b>	<b>2 DAYS – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	Designed for anyone who needs to develop the skills needed to implement and maintain an effective Fire Risk Management System to meet the requirements of PAS 7.	
<b>P7IA</b>	<b>INTERNAL FIRE RISK MANAGEMENT SYSTEMS AUDITOR – LEVEL TWO</b>	<b>2 DAYS – £620</b>
	Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of a fire risk management system based on PAS 7.	<b>24 SEPTEMBER</b> <b>BIRMINGHAM</b>  
<b>P7LAC</b>	<b>PAS 7 LEAD AUDITOR – LEVEL THREE</b>	<b>5 DAYS – £1085</b>
	This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit fire risk management systems against PAS 7.	<b>01 DECEMBER</b> <b>BIRMINGHAM</b>  

## BESPOKE TRAINING – ON-SITE


The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for PAS 7 training. Contact us today for a no-obligation quote.


*\*All prices in this brochure exclude VAT*

# GOOD MANUFACTURING PRACTICES (GMP)

GMPG	<b>ISO 22716 COSMETICS – GUIDELINES ON GOOD MANUFACTURING PRACTICES (GMP)</b>	<b>2 DAYS – £620</b>	
	This course will provide you with a basic understanding of good manufacturing practices for Cosmetic manufacturing organisations. This interactive classroom training will focus on state-of-the-art requirements for a GMP system, and will also contain numerous implementation examples and case studies.	<b>01 OCTOBER</b>	<b>MILTON KEYNES</b>
			

# LABORATORY MANAGEMENT SYSTEMS

LABFTC	<b>ISO/IEC 17025 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	This foundation course provides an introduction to Laboratory Management Systems (LMS) based on the principles of ISO/IEC 17025. The programme covers the quality management system requirements that are relevant for testing and calibration services and technical competence.	

LMSIA	<b>ISO/IEC 17025 – INTERNAL AUDITOR TRAINING</b>	<b>1 DAY – PLEASE CALL US FOR A NO OBLIGATION QUOTE</b>
	This internal auditor course is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of a laboratory management system in accordance with ISO/IEC 17025. The purpose of the training is to equip participants with the knowledge and skills needed to perform internal audits on laboratory management systems and to be able to contribute to the continual improvement of the management system.	

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## STANDARDS ORDER FORM

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If yes, your certificate number: \_\_\_\_\_

*\*Mandatory information*

### POPULAR STANDARDS

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| <input type="checkbox"/> OHSAS 18001 £100 | <input type="checkbox"/> ISO 20121 £190 |
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### TERMS AND CONDITIONS AND RETURN FORM

- ☐ Cheque enclosed (made payable to SGS United Kingdom Ltd). Please send a copy of your completed enrolment form.
- ☐ BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berks RG12 1DH. Sort Code: 51-81-22. A/c SGS United Kingdom Ltd. A/c No: 67719163. Please fax confirmation of your bank transfer to us on +44 (0)1276 697 696 quoting delegate's name and course title/date.
- ☐ Please invoice. Purchase Order No. \_\_\_\_\_
- ☐ I have read and understand the Training Course Terms & Conditions.

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SGS will contact you for your credit card details.

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FAX: +44 (0)1276 697 696 OR EMAIL: [GBACADEMYSALES@SGS.COM](mailto:GBACADEMYSALES@SGS.COM)

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*First name:	
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*Job title:	
*Company name:	
*Address:	
*Postcode:	
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How did you hear about us?

*Please book the following people on the SGS Academy courses indicated below.  
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Course code:	
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*Upon acceptance of this proposal and applicable standard terms and conditions by email a binding contract will be formed.  
Accordingly, you authorise SGS to invoice for such services in accordance with the terms and conditions.*

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Credit/debit card (SGS will contact you for your card details).

I do not wish to receive emails with the latest news and information from SGS United Kingdom Ltd.

I have read and understand the Training Course Terms & Conditions.\*

\*Signature:

Date:

## DELEGATE 3

First name:	
Surname:	
Job title:	
Tel:	Fax:
E-mail:	
Course code:	
Dates:	Location:

**SGS**



## ABOUT SGS

As the leader in professional training, we draw on our years of worldwide experience to provide effective blended learning and development solutions. Work with a global leader and take your commitment to training to the next level with the SGS Academy.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 80,000 employees, SGS operates a network of over 1,650 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements, and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

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If you haven't quite found what you are looking for, please do contact our training team as we offer many bespoke options, tailored to your needs.

## BOOK WITH US

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**WHEN YOU NEED TO BE SURE**

